
Eden along with our manufacturing partners are committed to responsible life-cycle management and the core principles of product stewardship and extended producer responsibility.

Eden have a New Zealand nationwide take-back offer for when chairs reach the end of their lifetime. Used Eden Cloud Ergo chairs returned to our factory will be recycled or re-purposed as outlined below.

The recycling and re-purposing will involve any one of the following processes depending on the age and condition of each chair:

If the chair is in good working condition with upholstery in good condition, it will be cleaned and serviced and donated for charity or to a second-hand furniture reseller.

If the chair is in good working condition but the upholstery is aged looking, it will be reupholstered and serviced and sold to a second-hand furniture reseller.

If the chair is not in mechanically good working condition and the upholstery is aged looking, we will disassemble and recycle/dispose of the entire chair - all plastic and metal parts (approximately 93% of the chair) will be recycled, and upholstered parts will need to be disposed of.

Eden refurbishment service provides a simple way to extend the life of our seating. Cloud Ergo chairs are efficiently reupholstered and refurbished to an all-new standard, using as much as 98% existing components.